

ParentPay- our new online payment service

Pleckgate High School accepts payments online for items such as dinner money and school trips. Using a secure website called ParentPay you will be able to pay online using your credit or debit card. ParentPay will be our preferred method of making payments to school.

What are the benefits to parents and pupils?

- ParentPay is easy-to-use and will offer you the freedom to make online payments whenever and wherever you like, 24/7
- The technology used is of the highest internet security available ensuring that your money will reach school safely – offering you peace of mind
- Payments can be made by credit/debit card or also through PayPoint
- Full payment histories and statements are available to you securely online at anytime
- your children will not have to worry about losing money at school
- Parents can choose to be alerted when their balances are low via email and/or SMS text

How to get started with ParentPay

We have recently sent out your activation username and password

- Visit www.parentpay.com
- **Enter your Activation username and password** in the Account Login section of the homepage. *NB. These are for one-time use only, you will choose your own username and password for future access during the activation process*
- Provide all the necessary information and **choose your new username and password for your account** - registering your email address will enable us to send you receipts and reminders
- Once activation is complete you can go straight to Items for payment, select which item(s) you want to add to your basket and proceed to complete your payment

If you have lost or haven't received your activation login details please don't hesitate to contact the school on **01254 249134**

For more information please access the following link

<https://www.parentpay.com/parents/using-parentpay/help-and-support>