



5th May 2023

Dear Parent/Carer

At Pleckgate High School we are always looking at ways to improve communication and keep parents/carers informed. We have reviewed your feedback on the SIMS Parent App and decided to replace this with a new parental information and communication system called **EduLinkOne**.

We will be using this system to provide you with essential information about your child and their experience at Pleckgate High School, particularly around homework, attendance, behaviour and reporting. We will also be using EduLink one for key aspects of communication.

Please note that from 15th May 2023 we will:

- no longer be using SIMS Parent App and we advise that parents and carers log out of this and delete the app
- no longer be communicating about scheduled detentions via email. These notifications will come directly from EduLink
- send all pupil reports via the Documents module on EduLink

EduLinkOne is a purpose built parental communication tool in the form of an iOS and Android App – with support from a website for those unable to access the apps. For security, this new system requires an individual parent login username and password. If you have more than one child at the school, you will only require one account and all children will be visible through this.

**To access EduLinkOne you will need to either:**

*Search for EduLinkOne (Overnetdata) from the Apple App Store or Google Play Store and install the App to a mobile device – you can have it on multiple devices if you wish. The app looks like this:*



*If you do not have a device suitable for the app, you can access the same great features through the website at <https://www.edulinkone.com>*

Over the next few days we will be sending you an email which will tell you how to log in for the first time and set up your account. Should you find that you have not received an email by 12th May or require support in other ways, please contact [edulinkhelp@pleckgate.com](mailto:edulinkhelp@pleckgate.com).

By using EduLinkOne I am convinced that we will be able to improve how we work together to support your child's learning. It will be a great way for you as parents/carers to be well informed about your child's experience at school. We hope that you will be able to support us by utilising the app on a daily basis.

Thank you for your continued support.

Aishling McGinty  
Headteacher